

West Technology Group



Bridging the technology gap for small businesses

Incorporated in St. Lucia in April of 2010, West Technology Group strives to help small and medium sized St. Lucia businesses maximize their productivity and profitability by providing reliable and affordable technical support. Functioning as our clients' comprehensive IT department, we deliver even more advantages than a full-time internal team, at a fraction of a cost.

Above all, it's our mission to deliver the following core benefits to our clients:

- Consistent, predictable monthly fees
- Prompt, courteous help desk support
- First-rate IT support and guidance
- Reliable data backup and disaster recovery
- Ongoing monitoring of all systems
- Hardware and software sourcing and deployment

West Technology Group's founder, Rashid Jean-Baptiste, brings more than 15 years of IT experience to the company. Prior to launching WTG, Rashid worked as a Telecommunications Technician for LIME St. Lucia (formerly known as Cable & Wireless). He also spent more than 10 years in senior IT roles at the Microsoft Corporation. Rashid holds a Bachelor of Science in Computer Information Systems from Florida A&M University.

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